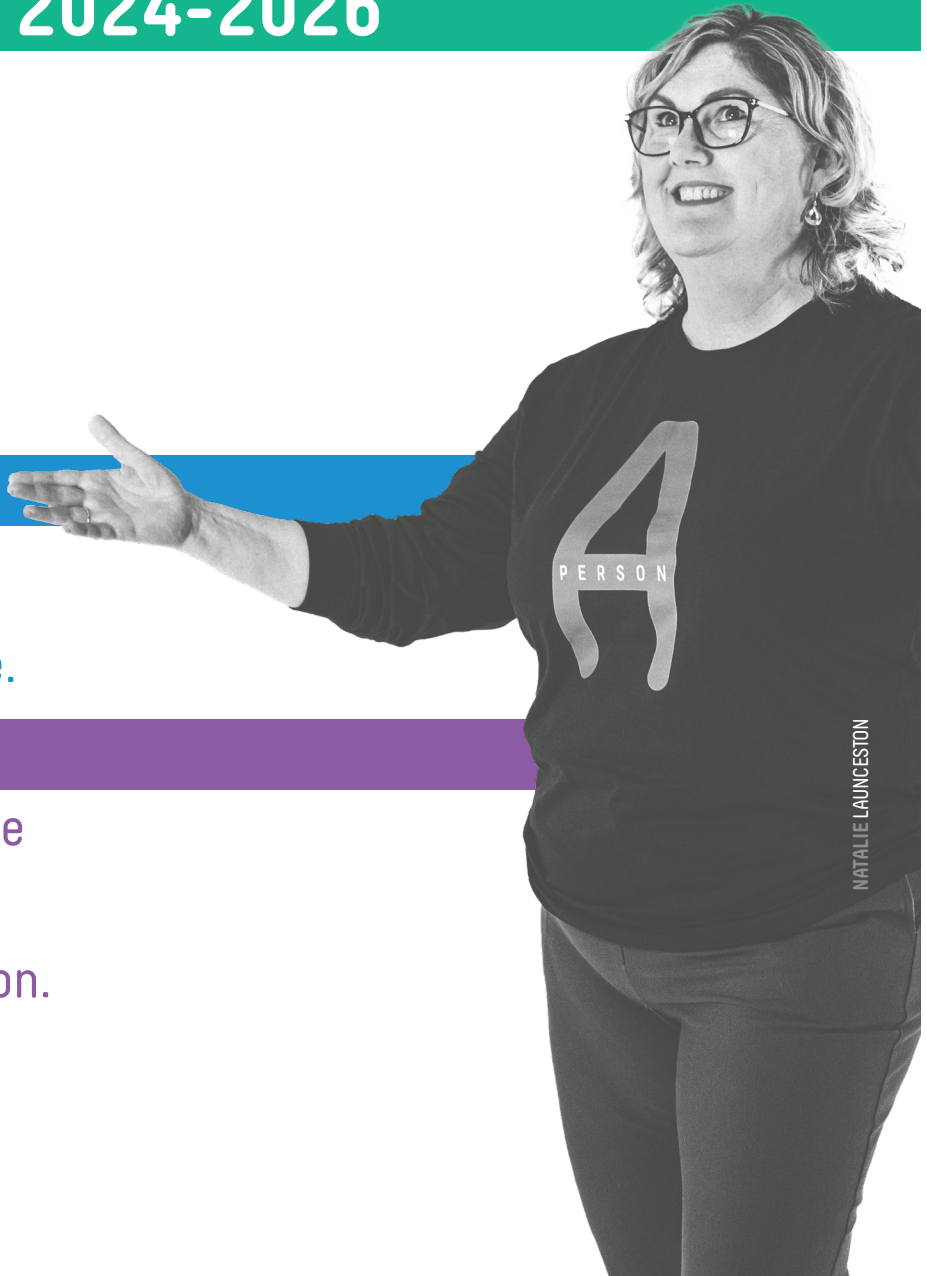
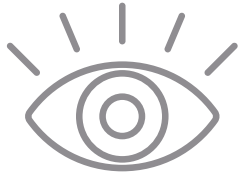


# STRATEGIC PLAN 2024-2026

OBJECTIVES IN THIS PLAN  
LINK WITH MHLET  
OPERATIONAL PLAN AND KPIs



NATALIE LAUNCESTON

## VISION

We use our lived expertise so Tasmania can be a better place for all people.

## PURPOSE

People with lived experience are driving positive change through representation, advocacy, and co-production.

## VALUES

1	2	3	4	5
<b>EMPATHY</b>	<b>INCLUSIVITY</b>	<b>TRUST</b>	<b>EQUALITY</b>	<b>SELF-DETERMINATION</b>
Practicing kindness and compassion.	Representing the diversity of our community.	Creating safe, non-judgemental spaces.	Working together to dismantle power imbalances.	Building individual capacity to enable a collective voice.

## POSTIVE IMPACTS

	1	2	3	4
<b>THE POSITIVE IMPACTS OF MHLET FOR TASMANIAN COMMUNITIES</b>	Service design that meets the needs of Tasmanian mental health consumers.	Reduction of stigma through collaboration and education.	Providing a community of support through shared experience.	Increase in mental health and well-being through social connection and valued engagement.

**EXPERIENCE.  
KNOWLEDGE.  
CHANGE.**

We are the peak consumer  
voice in Tasmania.



## GOALS AND STRATEGIC OBJECTIVES

1 ↓	2 ↓	3 ↓	4 ↓
MHLET is an organisation governed by, with and for mental health consumers.	MHLET's Consumer Representative Service is growing in scope, diversity, and continuous improvement in line with best practice standards.	MHLET advocates comprehensively for mental health consumers, and the value of lived and living expertise.	MHLET is financially sustainable, legally compliant, ethical and well managed.
<b>1.1</b> All members have the opportunity to be involved in MHLET strategic decision making.	<b>2.1</b> MHLET CRs are supported, connected, valued and equipped to represent MHLET professionally and ethically.	<b>3.1</b> MHLET proactively shapes policy and programs, to improve outcomes for mental health consumers.	<b>4.1</b> MHLET has long-term stable income to efficiently achieve its objectives.
<b>1.2</b> Regional members group inform the Board and CEO on regional activity and issues.	<b>2.2</b> MHLET CR training and professional development meets best practice standards as benchmarked by leading lived experience organisations.	<b>3.2</b> MHLET represents and advocates for Tasmanian mental health consumers in national forums and initiatives.	<b>4.2</b> MHLET staff, volunteers, CRs, membership and Board receive all entitlements and protections, in a supportive workplace that places well being and safety at the forefront.
<b>1.3</b> A majority of the board and staff are mental health consumers, with a diverse range of skills.	<b>2.3</b> MHLET CRs aims to meet all valid and safe CR requests from the Tasmanian Government and community sector.	<b>3.3</b> MHLET provides support and opportunities for individuals, groups and cohorts of consumers to advocate on specific issues.	<b>4.3</b> MHLET is meeting all its legislative, contractual, and administrative requirements in a sustainable way.
<b>1.4</b> MHLET is growing and diversifying its staff, volunteers, and membership, striving to be inclusive of the diverse lived experience community.	<b>2.4</b> MHLET is providing its CRs to more organisations, across a wider range of sectors, for an increasing number of successful engagements.	<b>3.4</b> MHLET collaborates to ensure lived expertise and co-design is understood and valued across the community.	<b>4.4</b> MHLET is monitoring, evaluating and improving its performance against strategic, operational and risk planning frameworks.
<b>1.5</b> There is open communication and strong relationships of trust between members, Board and staff.		<b>3.5</b> MHLET undertakes research and evaluation on issues relating to mental health lived experience.	<b>4.5</b> MHLET is respected and valued by a broad range of mental health stakeholders for its contributions to the Tasmanian community.